

Festival Online: user instructions

Rates

Festival Pass: CHF 50.-

As a Festival Pass-holder, you can access to all the films in the selection.

Single session: CHF 6.-

A single session ticket entitles you to watch a film on the date/time you choose.

Schedule

Like in a live film festival, films (except the Black Movie for Kids* films and *DAU. Degeneration***) are programmed at **specific dates and times**. To watch a film you've booked, activate it on the date and time indicated on the film page and the festival schedule.

For your convenience, the viewing window will remain open for 4 hours starting from the indicated time. For example, a film due to start at 19:00 the viewing window will be accessible until 23:00. The window will then close, even if you haven't finished watching the film.

* Black Movie for Kids programs can be viewed on weekends and Wednesdays from 09:00 to 19:00.

** The *DAU. Degeneration* film can be viewed on Saturday 30th January from 14:00 to midnight.

How?

You can access the films via the festival's official website www.blackmovie.ch or directly via the <https://online.blackmovie.ch> platform.

You have to create your own account *before* reserving films.

The holders of a Festival Pass can access the films via the platform's dedicated "Festival Pass" module.

The films are available in their original versions with a choice of subtitles. Please verify the original version's language on the film page.

For copyright reasons, the films can only be accessed from Switzerland.

Technicalities

You can watch the films on a PC (Windows 7 and above) or on a Mac (OSX 10.12 and above) using Google Chrome, Firefox, Microsoft Edge, Internet Explorer or Opera. We recommend that you use the latest versions of these navigators. Please note: Internet Explorer on Windows 7 is not compatible.

You can also watch them from Android tablets and phones using Chrome, and from iPhones and iPads

using Safari. Whichever appliance you use, high-speed connection or optical fiber is required.

You may use Chromecast from a Chrome navigator on a PC or Mac and from Android appliances.

Assistance

For any questions on how the platform works, please contact accueil@blackmovie.ch or call us on + 41 22 320 84 83! We'll be there to answer your questions on the following dates/times:

- Tuesday 12 to Friday 15 & Monday 18 to Thursday 21: 12:00 - 18:00
- Friday 22: 12:00 - 22:00
- Saturday 23 & Sunday 24: 09:00 - 22:00
- Monday 25 & Tuesday 26: 12:00 - 22:00
- Wednesday 27: 09:00 - 22:00
- Thursday 28 & Friday 29: 12:00 - 22:00
- Saturday 30 & Sunday 31: 09:00 - 22:00